



Voyager of the Seas Sailing from Singapore

Essential Guest Information

Thank you for booking with Royal Caribbean International, below are some of the information you need to take note of before sailing.

Check-in Information

- Check-in Time – Please refer to the table below for the check-in time, Guests are not allowed to board after the check-in has closed. Check-in will close 1.5 hours prior to the scheduled sailing time.

Check-in Appointment – Departure at 4:30pm

For enhanced Check-In and Boarding experience, please check in at the terminal between **10.45 AM and 3:00 PM**. We strongly encourage and recommend guests to arrive at the following designated times to limit queues and wait times.

Deck 10	10:45 AM
Deck 9	11:15 AM
Deck 8	11:45 AM
Deck 7	12:15 PM
Deck 6	01:00 PM
Deck 3	02:00 PM
Deck 2	02:30 PM

Suite, Pinnacle, Diamond Plus, Diamond, Emerald and Platinum guests may check in and board anytime at their convenience between 10.45 AM and 3:00 PM. Gold members are asked to refer to their assigned check-in time.

Any guests who have purchased flights and/or transfers through Royal Caribbean International may check in anytime between 10.45AM and 3:00PM.

After Your Reservation

- Invoice – Check through the invoice (including passengers' details, sailing date, cabin number and etc.) which will be sent to you via email, ensure that everything is in order.
- Guest Ticket Booklet – E-docs will be sent to you via email **49 days** prior to the sail date.
- Final Payment – We will automatically charge the payment on the same card used for deposit. If you wish to change your mode of payment, please notify us at least 3 days prior to the payment due date.
- Online Check-in – Please ensure that you complete your online check-in as it will expedite the process at pier. Online Check-in closes **3 days** prior to the sailing date.
- Manual Check-in – If you are unable to complete the Online Check-in, please print and fill up the "Guest Clearance Form" and "Charge Account Form" found in the Guest ticket booklet for manual check-in at the cruise terminal.
- Priority Check-in – Grand suite and above only.
- Currency – Currency used onboard will be USD.
- Gratuities are pre-paid.
- Formal Night – Please refer to the table below for the number of Formal Nights arranged for the sailing. Recommended attire would be business shirts and pants for men, cocktail dresses or pantsuit for women.

Cruise Length	Formal Wear
3 - 5 Nights	1
6 - 11 Nights	2

- Guests are advised to bring personal toiletries such as toothbrush / toothpaste / comb. A two-in-one shampoo & body soap will be provided.
- Cruise Planner – Pre-purchase or booking of Shore Excursions / Dining / Beverages Packages / Internet Packages / Spa / Entertainment & Onboard Activities. The Cruise Planner will be closed **4 days** prior to the sailing date.
<http://www.royalcaribbean.com/cruiseplanner>
- Main Dining – Please check your Seapass card for the name of the dining room, deck level and the assigned table number.

If you have opted for "My Time Dining", you may either reserve the timing on the Cruise Planner or reserve your dining time with the Maitre'D when onboard.

- Prohibited Food – Food Items must be pre-packaged and unopened snacks i.e.) non-potentially hazardous food; homemade items or pre-cooked foods will not be permitted onboard. We are unable to provide food preparation, refrigeration or storage for personal food or beverage items. Limitations on permitted food items are directly related to concerns for food safety and illness prevention.
- Prohibited Items – Flammable liquids, weapons / sharp objects, illegal drugs, explosive and dangerous chemicals / substances, coffee maker, hot plates, candles/ incense, iron, extension cord, multi-plug, rice cooker, slow cooker, kettles, air-purifiers, baby sterilizers,
- Travel Adapter – North American standard, 110 volts AC and standard European 220/230 volts AC outlets. Due to limited quantity onboard, we strongly encourage you to bring your own **Travel Adapter**.



On the Day of Sailing

- Cruise Terminal Address – Marina Bay Cruise Centre Singapore. 61 Marina Coastal Drive, Singapore 018947.
- Check-in Luggage – Proceed to Departure Level to drop off your baggage before proceeding to the Security Screening Area.
- Stateroom – Staterooms will be ready after 1:00PM.
- Seapass Card – Every guest will be issued with a Seapass card which will function as your stateroom key and onboard expense card to charge your expenses.
- Credit Card payment onboard – Our check-in staff will key in / verify the card details during check-in. Any expenses will be charged to your card, please settle all bills by the last evening of the cruise.

Using a Credit Card/Debit Card to Activate the Onboard Account:

Based on your onboard purchases, multiple authorizations (holds) may be placed onto your card account. Although not actual charges, authorizations may reduce the amount of available credit or available cash for debit cards. We will only submit the final charges to your card issuer on the disembarkation day, which will also start the process of releasing previously obtained authorizations (holds). Release policies vary by issuing bank. Some card issuers may take up to 30 days or more to release the authorizations from your account. The length of time this may take is not determined by Royal Caribbean International.

- Cash payment onboard – There is a daily limit of USD\$300. Once the limit has been reached, please proceed to the Guest Relations Desk to settle your account.
- Passport – Your passports may be kept by the ship. Please check the cruise compass on the collection venue and time on the day before disembarkation.
- Room Service – A convenience fee of \$7.95 will be charged per each order at any given time of the day and applies for all items on the All-day Menu and items under the American section of the Breakfast Menu*.

The convenience fee will be charged at the time of placing an order. Therefore, if a guest orders breakfast items from the American section in the morning, they will be charged \$7.95. And if the same guest orders from the All-Day menu in the afternoon they will be charged \$7.95.

The ONLY items that will remain complimentary are those under the continental breakfast section of the menu. For example: if a guest orders from the Continental Breakfast section only, they will not be charged a \$7.95 service fee.

***NOTE:** Room service will continue to be complimentary for Grand Suites and above ONLY.

- Cruise Compass – Please check the cruise compass for the wide array of exciting activities that we have plan for you.
- Duty Free shops / Casinos – They are closed while the ship is in port and will open when the ship is in international waters (Approx. 1.5 hrs. after sailing).

Day of Disembarkation

- Disembarkation time – The time is determined by luggage tag numbers that will be sent to your stateroom on the last night of sailing. Please refer to the cruise compass for the exact timing.
 - If you need to leave the ship early, please proceed to the Guest Relation Desk to make the arrangement.
- Breakfast – Breakfast will be served onboard, you may check the cruise compass for the meal timing.
- Luggage – Please place your luggage outside your stateroom by 11:00PM the night prior to arrival. You will claim your luggage in the baggage claim area of the cruise terminal. Please do not place hand luggage outside your stateroom for collection.
- Latest time to disembark – Guest can stay onboard till around 9:00AM. This depends on arrival time and the progression of the departure process. Guests are not able to remain onboard after the final departure announcement.